



# Shopko Optical.

## Safety Eyewear Program

### EMPLOYER FREQUENTLY ASKED QUESTIONS

#### **How do we get started with Safety Eyewear Program?**

We suggest a meeting with the local center's general manager. They will show you options for safety eyewear to meet your company and employee's needs. They will also explain pricing, account setup and billing. You can also find general information on the Shopko Optical Safety Eyewear Program at <https://www.shopko.com/safety-eyewear-program-details/>.

#### **Is there a specific number of frames we must purchase initially to get started?**

There is no minimum purchase to setup a safety account. Larger employers are eligible for a greater discount based on their anticipated annual purchases.

#### **Do employees get special discounts and benefits on non-safety eyewear?**

Yes, our multiple pair discount can be used on purchases made after the safety eyewear purchase is made.

#### **What type of payment options do you offer?**

Payment can be made by check, credit card or EFT. You will receive a monthly statement. The balance is due within 30 days of the receipt of the statement.

#### **Can employees use HSA benefits?**

Yes, safety glasses are typically covered by most HSA/ FSA plans.

#### **What is the Shopko Optical return policy?**

We offer a 30-day satisfaction guarantee. This allows for a return or remake into a different style.

#### **Do you have documentation that we can provide our employees?**

Yes, we have a brochure that reviews the details of the safety program. We also have the frame options listed on our website.

#### **Do we keep our assigned discount rate if sales count by employees is below initial projection?**

We review purchase volumes each year. Companies that make over 50 purchases during this timeframe will be eligible for our large safety account pricing of 50% off everyday prices. If there are less than 50 purchases, the company will receive a 25% discount off everyday prices.

**Who is our contact in the event employees have issues with the program?**

The General Manager at your local Shopko Optical center is your first point of contact for any questions you may have.

**Can employees return damaged eyewear for a replacement?**

If the glasses have a manufacturer defect, these would be replaced under this warranty. If the glasses have an Eyewear Protection Plan (EPP), the employee would pay the copay and have the replacement lens, frame or pair remade.

**We are an existing customer for Shopko Optical. Why the significant price increases in the new program?**

For nearly 20 years we have not had price increase on safety eyewear. We have experienced significant cost increases that necessitated these increases. To help offset them, we have an improved pricing discount.

**Do you offer products that meet our exposure needs?**

Yes, we have multiple lens and frame options to meet your specific needs.

**Who is the point of contact for our account?**

Questions regarding eyewear or changes to your account setup should be directed to your local Shopko Optical Center's General Manager. Questions related to bill payment should be referred to [mvcsafety@shopko.com](mailto:mvcsafety@shopko.com).

**How will we receive the voucher? In what format?**

The authorization is available as a printable PDF form that is unique to your company. An employee must present a voucher signed by a company representative to utilize the benefit.

**How will sales tax be factored into final purchase amount for employees?**

If applicable, tax will be listed as part of the purchase price.