



# Shopko Optical.

## Safety Eyewear Program

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### EMPLOYEE FREQUENTLY ASKED QUESTIONS

**Are safety glasses covered by my HSA/Flex benefits?**

Safety glasses are typically covered by most HSA/ FSA plans.

**Do I get discounts on additional safety eyewear or on non-safety eyewear if I make a safety purchase?**

Yes, after purchasing safety eyewear, you are eligible to receive 50% off on your subsequent eyeglass purchases over the next 30 days.

**I already have a prescription; can I purchase without an eye exam?**

Yes, so long as it is current.

**I have my contact lens prescription; can I use it to order my safety eyewear?**

We will work with you to contact your provider to obtain your eyeglass prescription.

**How long does it take to process my order?**

Glasses arrive within 10-14 days.

**What is the Shopko Optical return policy on safety eyewear?**

We offer a 30-day satisfaction guarantee. This allows for a return or remake into a different style.

**Is there a warranty with my purchase?**

Beyond the 30-day satisfaction guarantee, we offer an Eyewear Protection Plan. See your local center for details.

**What do I need to bring in on the date of my appointment?**

Please bring your signed safety authorization form. If we are billing insurance for any other services, please bring your insurance information.

**What can I do if I don't like my eyewear, or they are uncomfortable after purchase?**

Please come back to your local center. All eyewear has lifetime free adjustments!

**When am I eligible for a new or replacement pair of safety eyewear?**

This depends on your employer's policy.

**Am I able to pick any frame for my safety eyewear?**

Safety eyewear includes selected frames and lenses that meet ANSI Z87.1 safety requirements. Your employer may have specific frame requirements.

**What payment methods does Shopko Optical accept?**

Credit card, check and cash.

**Can I pay in installments?**

Eyewear must be paid in full or be billed to an authorized account before they can be picked-up. We do work with Care Credit as a payment option for those that wish to make installments.

**Do I get a discount because of my employer?**

Eyewear purchased through the Safety Program is discounted from our everyday prices.

**Can I purchase without my authorization form?**

In order to receive the safety discount, the authorization form must be signed and current.