

Contacts Website Terms of Use

Effective Date of Most Recent Update: December 15, 2019

Thank you for visiting contacts.shopko.com. Before using any of the functionality of this website, please read these Terms of Sale policies. These materials provide you with guidelines related to your use of this website. You are agreeing to these terms by using this website, so we recommend you do not use this website if you do not agree. The Terms of Use are legally binding, and to ensure you understand what you are agreeing to, please contact us at socialmedia@shopko.com with any questions.

The contacts.shopko.com Terms of Sale may change at any time. Any changes will be indicated by a new effective date. Please review the changes as updated since your use of this website constitutes your acceptance of the updated terms.

Eligibility

Whereas we welcome anyone to browse contacts.shopko.com website and view the products and services held within, we only allow individuals 18 years of age and older to make purchases and create legally binding purchase contracts. Please ensure these terms comply with any and all laws that apply to you. Your use of this website indicates you meet the eligibility requirements outlined in the terms above.

Account Registration

Many of the features available to you at contacts.shopko.com are accessible without creating a user account. Because the purchasing decision will require a user account, please note you are solely responsible for any and all activity and ShopKo nor its vendors will be responsible for any errors/delays caused by inaccurate or outdated information. We highly recommend that you do not share your user account information. No one other than yourself should use your account, and we recommend you do not use another person's account without permission. You are solely responsible for any user account information and password security. We will not be held accountable for breaches of your security as a result of user account sharing.

Should you want to delete your account you may do so by either calling us at 1-888-251-1978, or emailing us at service.eyecare@shopko.com.

Availability and Pricing

All prices on this website are subject to change without notice. While we make every effort to provide you the most accurate, up-to-date information, occasionally, one or more items on our websites may be priced incorrectly. In the event a product is listed at an incorrect price due to typographical, photographic, or technical error or error in pricing information, we reserve the right to refuse or cancel any orders placed for product listed at the incorrect price. If an item's correct price is higher than our stated price, we will cancel your order and notify you of the price error and order cancellation. You will have an opportunity to purchase the item at the correct price, if you so wish.

Products listed for sale on the website may have to be ordered from the manufacturers for fulfillment. Shopko is not responsible for delays due to backorders related to manufacturer issues or delays.

Product Description

We attempt to be as accurate as possible in describing offered products. However, we do not warrant that product descriptions or other content on this website is accurate, complete, reliable, current or error-free. If a product we offer is not as described, your sole remedy is to return it in unused, undamaged and unopened condition for a refund of the purchase price.

Rebates

Advertised product rebates are provided by the manufacturer. We do not manage these programs or guarantee their availability or applicability. ShopKo nor its Vendors are liable for any failure of such manufacturer to honor such rebate or alter the terms under which they may be offered from time to time.

Payment

Your payment details will be required once all contact lens selections have been made, and shipping information has been entered. By providing your payment details and placing an order, you authorize contacts.shopko.com to charge the amount of your order to the payment method chosen. You represent and warrant that you are authorized to use your designated payment method.

Should you have any problems submitting payment please contact us via email at service.eyecare@shopko.com or phone at 888-251-1978 M-F, 8-6 CST and we will help facilitate your purchase. In the event a payment is rejected you will receive notification via email with further instructions.

Delivery Information

To send your contact lenses we will need your name, address, and telephone number. You agree to pay shipping charges shown at the time of checkout. We reserve the right to increase, decrease, or offer temporary promotional shipping programs from time to time.

Returns and Exchanges

At contacts.shopko.com we make every effort to ensure that you will receive the exact type and brand of contact lenses specified in your order. Each lens will arrive sealed in the manufacturer's sterile packaging or your purchase will be refunded. In addition, if within 30 days of order date, the product is found unsatisfactory, most unopened boxes or glass vials of lenses can be returned for a full refund.

Lost or Stolen Packages

Once your contact lens purchase ships from our fulfillment facility all risk of loss from our professional carriers, including USPS, FedEx, and UPS, transfers to the purchaser.

Order Cancellation

Contacts.shopko.com and its vendors reserve the right to cancel any order for any reason.

Product Warranty

Products sold on this site are manufactured by other companies and as such any applicable product warranties would be offered through and managed by that manufacturer. If a limited warranty is offered by the manufacturer for the product you purchased, it can often be found on the manufacturer's webpage or in the product packaging.

Ordering Your Contact Lenses

Provide your prescription: Prescription verification is required for all orders made by residents of the United States as specified by the Fairness to Contact Lens Consumer Act. You will be required to enter your prescription and Doctors information in our drop down menu options and we will call to verify your prescription. (Note: this option may delay your order if your Doctor's office is closed or has a delay in response time.)

California Residents

Shopko Optical does not currently offer its products or services to California residents